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**MANAGEMENT
CONCEPTS**

Management Concepts focuses on an *individual approach to organizational achievement* through high impact training courses, custom learning and development, professional services, and publications. With over 35 years of experience providing clients with the highest quality professional education and performance improvement services, our mission is to unleash the potential of people. Areas of expertise include acquisition and contracting, analytics, business analysis, financial management, grants and assistance, leadership, professional skills, and project management. Our products and services enable individuals to develop the skills and competencies needed to be successful, teams to maximize their performance and effectiveness, and organizations to achieve their mission.

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Networking Break Underwriter



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**EIG III:
Driving
Federal
Performance**

October 5, 2009

The Ronald Reagan Building
Washington, D.C.

GOVERNMENT
EXECUTIVE
MEDIA GROUP

The premier conference for federal managers

EIG III: Driving Federal Performance

6:30am - 2:00pm

Registration

7:30am - 8:00am

Continental Breakfast

8:00am - 9:00am

Opening General Session: General Anthony Zinni

9:00am - 9:15am

Networking Break

9:15am - 10:30am

Session 1.1 Atrium Ballroom A
Making Government Work
 After nine months on the job, Obama administration leaders have been taking stock of their performance to date, and assessing what needs to be done to advance their agenda. Hear from experts who have been participating in this process and have been studying what is required for success in federal programs. Explore the administration's policy priorities and processes, the organizational and staffing needs of major agencies, and the factors that contribute to success or failure of major federal initiatives.

Session 2.1 Atrium Ballroom B
New Technologies: Enhancing Transparency and Collaboration
 The Obama administration is focusing on technology to transform the federal government with the appointment of a first-ever government-wide Chief Information Officer and Chief Technology Officer. Hear from top federal tech experts in a discussion of the use of Web 2.0 technologies to enhance transparency and move toward collaborative government. Learn about the use of cloud computing and other technologies that will help drive your agency forward.

10:30am - 11:15am

Networking Coffee Break

11:15am - 12:30pm

Session 1.2 Atrium Ballroom A
Managing a Multi-Sector Workforce
 The Obama administration issued a mandate for agencies to achieve a high-performing workforce. Agencies must adopt a framework to manage a multi-sector workforce built on strong human capital planning and must move from excessive reliance on contractors toward building in-house capacity. This multidimensional environment requires new strategies to work collaboratively across boundaries in a networked setting. Learn what it takes to manage effectively and to achieve the right balance of resources for optimum mission success.

Session 2.2 Atrium Ballroom B
Streamlined Decision-Making in a Crisis
 Natural disaster. Terrorist threat. Financial meltdown. Pandemic flu. In these and many other cases, federal officials are called upon to react quickly in the public interest. What kinds of systems have proved best for making the necessary decisions in a time of crisis? We'll find out from those who have confronted such problems and made the requisite calls at the highest levels in government.

12:30pm - 2:00pm

Luncheon Keynote: Senator Barbara Boxer

2:00pm - 3:15pm

Session 1.3 Atrium Ballroom A
Building Performance Networks: A Practical Look
 Join an interactive panel discussion of a performance network model that considers multi-sector coalitions from ten perspectives. The session will highlight the strategies of one government agency in its successful efforts to transform juvenile services using real-world solutions to major leadership challenges. Participants will leave with a network map that can be used as a blueprint for defining strategies that build coalitions across agency, office, and program boundaries.

Session 2.3 Atrium Ballroom B
Changeover: Managing Toward New Priorities in the Obama Administration
 After eight years of the Bush administration, reform of many agency programs is a top priority for Obama's administration. At the Department of Labor, the new leadership team is moving quickly to evaluate, innovate and improve implementation of programs such as U.S. workforce development, worker protection, and worker compensation. Other agencies have similarly big agendas and goals. Hear from Deputy Secretaries in large departments as they discuss key elements of the new administration's reform agenda.

3:15pm - 3:30pm

Networking Break

3:30pm - 4:30pm

Closing Keynote: Jeffrey Zients, Chief Performance Officer

4:30pm - 5:30pm

Closing Reception

Exhibitor Listing

Adobe

www.adobe.com/opengov

Booz Allen Hamilton

www.boozallen.com

Decision Lens

www.decisionlens.com

Federal Consulting Group

<http://fcg.nbc.gov>

First Command Financial Services

<http://www.firstcommand.com>

The George Washington University, Center for Excellence in Public Leadership

www.leadership-programs.org

Graduate School

www.graduateschool.edu

IPS

www.ipslearning.com

Kaiser Permanente

www.kp.org/feds

Management Concepts

www.managementconcepts.com

SAS

www.sas.com/federal

Spring CM

www.springcm.com

The Center for Organizational Excellence, Inc.

www.center4oe.com

The National Conference Center

www.conferencecenter.com

Pacific Consulting Group

www.pcgfirm.com

TMP Government

www.tmpgovernment.com

U.S. Department of Interior, National Business Center

www.nbc.gov

Visa

www.visa.com/government